# INTEGRATED CENTRAL OPERATIONS

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### **AGENDA**

- **01** INTELLIGENT AUTONOMOUS AN OVERVIEW
- **02** HONEYWELL INDUSTRIAL AI SOLUTIONS
- 03 ENTERPRISE AI
- 04 EXPERION OPERATOR ASSISTANT
- **O5** OPERATOR ROLE COMPLEXITY ANALYSIS (ORCA)
- **06** VISION & CLOSING DISCUSSION

### **AUTONOMOUS OPERATIONS - A TOP PRIORITY INITIATIVE FOR FUTURE OPERATING MODEL**

### **OPERATIONAL CONTEXT**

- Redefining of business processes
- Transformation of core processes
- Workforce optimization and productivity
- Leverage technology to enable transformation
- Integrated smart end to end transformation journey

### AUTONOMOUS OPERATION OBJECTIVES

- Create a shared ambition and vision across the enterprise
- Identify key levers and valuedriven initiatives
- Create incremental value from collaborations between operational plants
- Put in place the foundation to enable transformation

# INTELLIGENT AUTONOMOUS: DRIVE BUSINESS STRATEGIES THROUGH OUTCOME BASED TECHNOLOGIES



OPTIMIZE PRODUCTION

LOWEST COST OF PRODUCTION

**CLEANEST PRODUCTION** 

**OUTCOMES** 

### END-TO-END OPTIMIZATION

#### PROCESS OPTIMIZATION

- Improved production/yields
- Leverage Process Digital twins.
- Widen scope of optimization
- Run at peak performance with intelligent insights

### **SAFETY & OPERATIONS EXCELLENCE**

### ADVANCED AUTOMATION

- Automated startup/Shut-down of operating units
- Al enabled predictive insights
- Driving operational productivity and business intelligence

### E

### SUB-SURFACE INTEGRATION

- Partnership with sub-surface domain specialists
- Integrate subsurface and surface models
- Drive the wider scope of optimization

### ASSET MANAGEMENT

### IMPROVED RELIABILITY

- Health & performance monitoring assets
- Predictive analytics from instrument sensors to assets
- Corrosion monitoring

### COMPETENCY & PRODUCTIVITY

### WORKFORCE COMPETENCY

- Simulated environment for control room and field operators
- Leverage AR/VR for functional competency
- Mobility solutions for productivity

### SUSTAINABILITY

### LOWER ENERGY & EMISSIONS

- Monitor and assess energy and emission KPIs
- Monitor & quantify fugitive emissions
- Reporting on Scope-1 and Scope-2 emissions

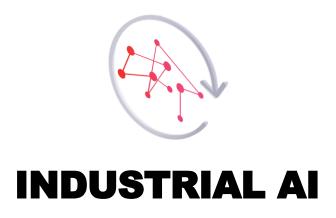
Partner as needed

BUSINESS TRANSFORMATION

- for business
  process
  transformation
- Focus on adoption and change management
- Evaluate value of transformation

### **ALIGNMENT AND FOCUS ON 7 WORKSTREAMS**

## INTELLIGENT AUTONOMY REQUIRES INDUSTRIAL AI



Industrial Grade Artificial Intelligence to enable moving away from rule-based systems to closed-loop autonomous systems 66%

Industrial Manufacturers reporting increases in revenue attributable to Al

55%

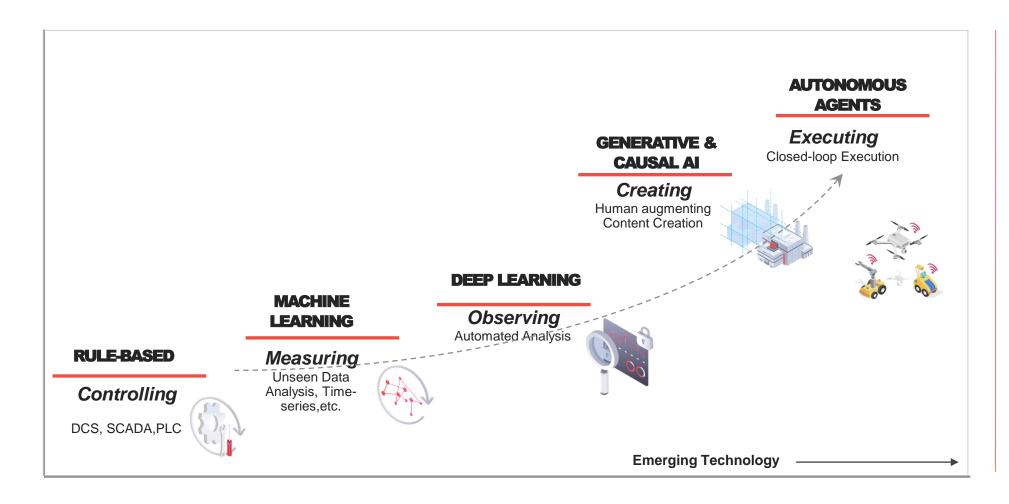
Industrial Manufacturers reporting decreases in operating costs attributable to Al



### NEXT GENERATION INTELLIGENT OPERATIONS

Process Knowledge + Digital Technologies + Artificial Intelligence

### MATURITY OF AI IS UNLOCKING NEW POSSIBILITIES



13%

Al transformation to be faster than Digital Transformation

**75%** 

Share of Companies Including AI in Core of Business Strategies

Accenture Research: The Art of Al Maturity (2021)

### **CURRENT AI PARADIGMS EASE ADOPTION AND INCREASE SCOPE OF INTELLIGENT AUTONOMY**



### **HUMAN AUTONOMY TEAMING**

Effective Human-Autonomy Teaming facilitates better performance than humans alone or machines alone.



### **Human Strengths**

- Intuitive, Judge Changing Situations
- Emotional, Feel
- Culturally Sensitive
- Imaginative



### **Machine Strengths**

- Ingesting Data Fast
- Repetitive Tasks
- Accurate
- Consistently Rational

### **Best suited to:**

Can work on Tasks which have limited data

Shifts from short term to long term concerns

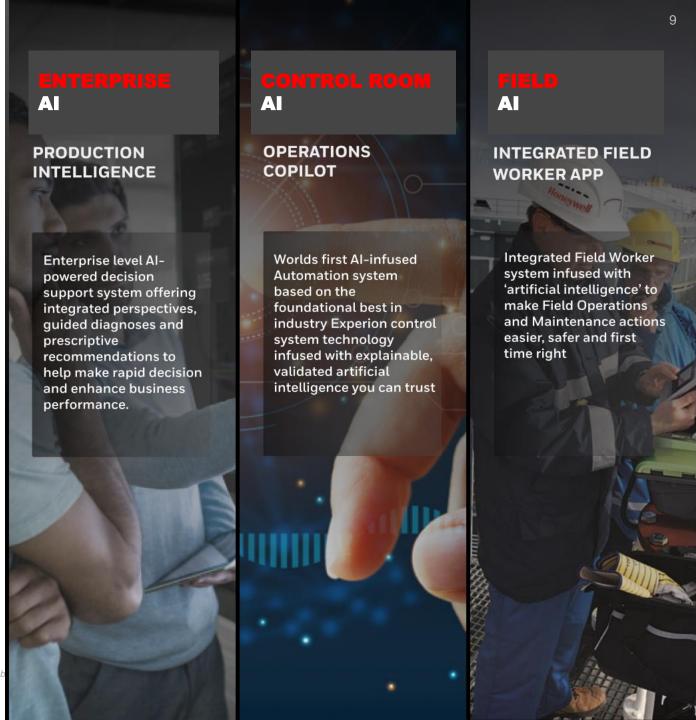
### **Best suited to:**

Lower-level routine tasks which are Repetitive and happen in closed management system

Effective teaming facilitates better performance than humans alone or machines alone

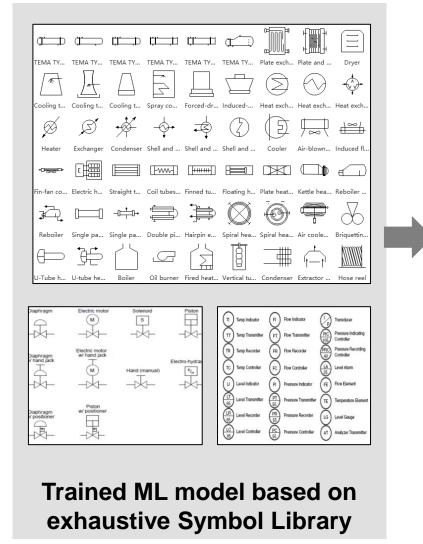
# HONEYWELL INDUSTRIAL AI SOLUTIONS

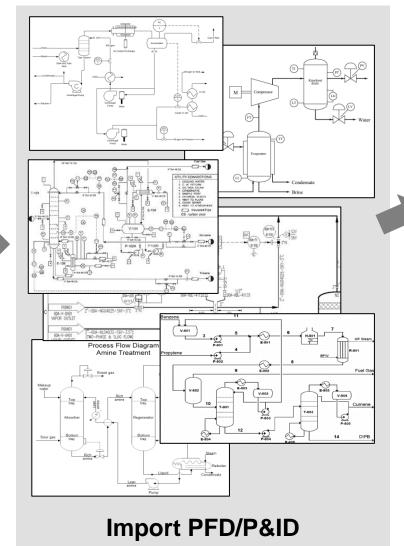
Towards Intelligent Autonomous Operations

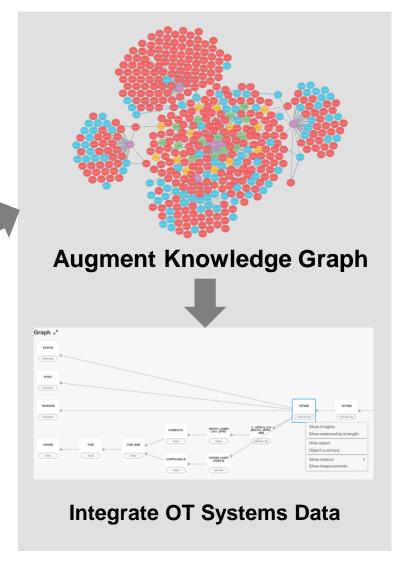




### **ENTERPRISE AI – THE LEARNING**

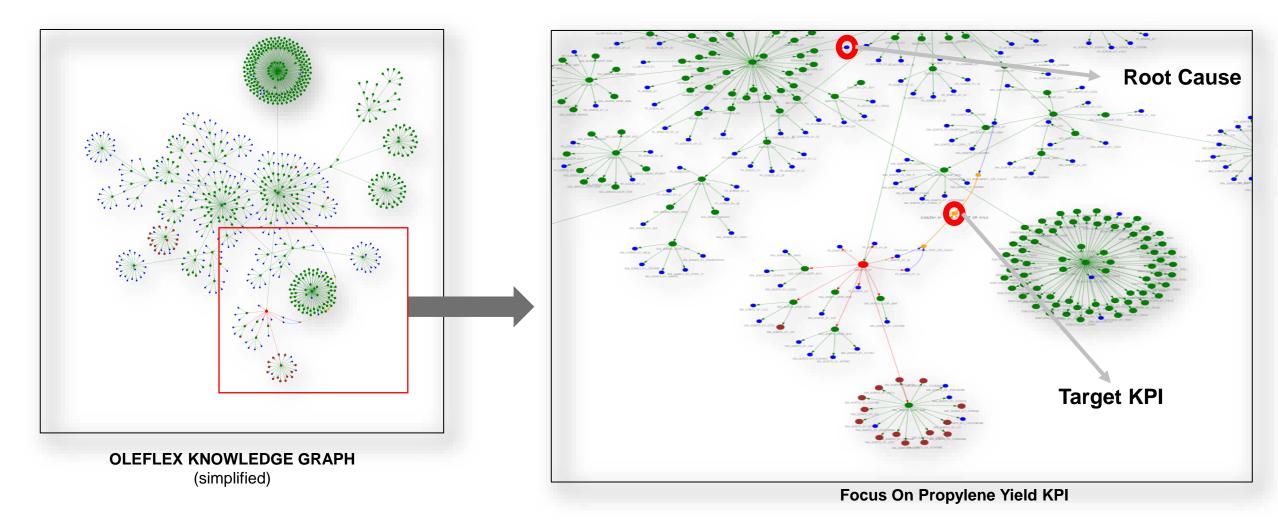






**Honeywell** 

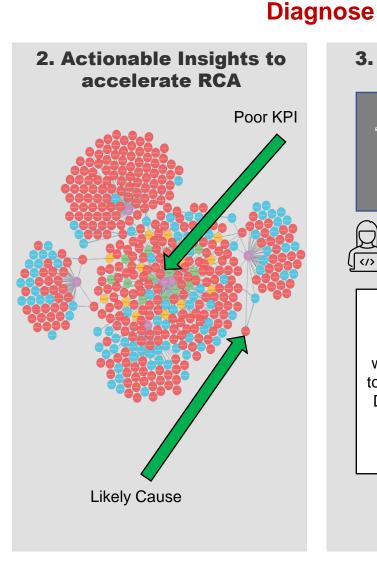
### **ENTERPRISE AI – THE OUTCOME**

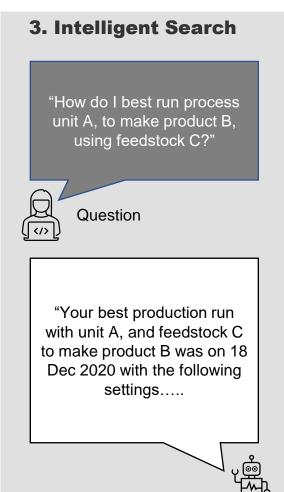


### **ENTERPRISE AI - PUTTING IT ALL TOGETHER**

### **Monitor**

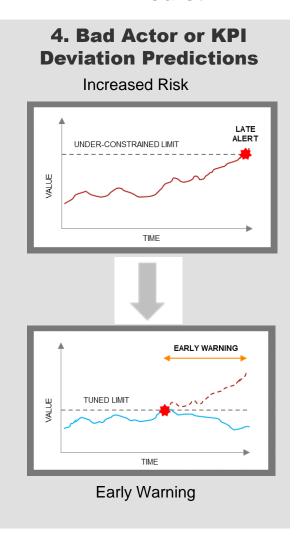
# 1. Persona-based KPIs & **Dashboards** Align business & Operations goals





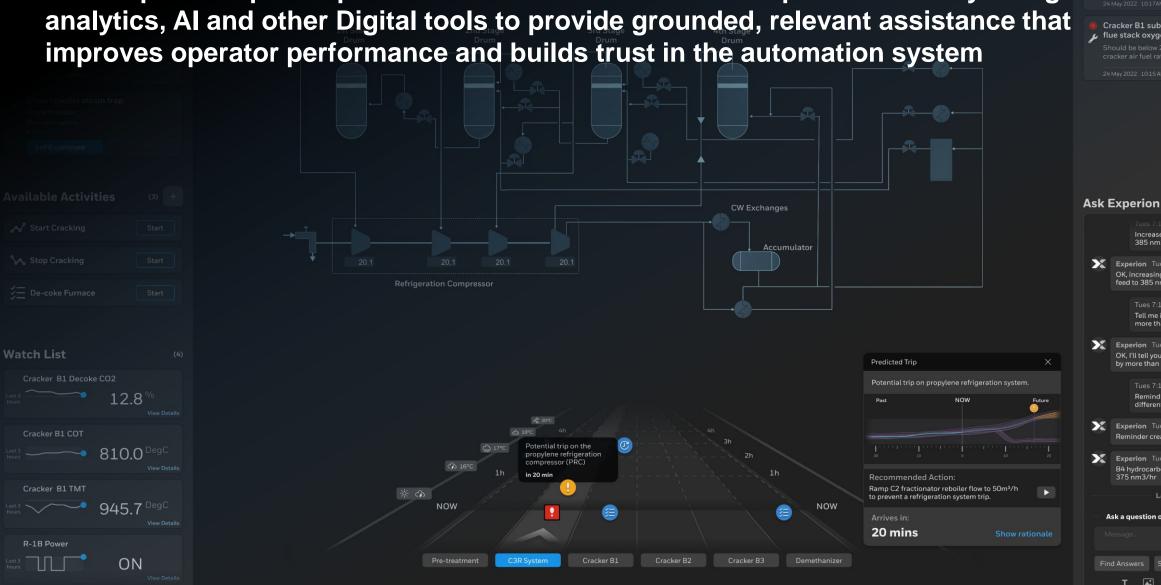
Answer

### **Predict**

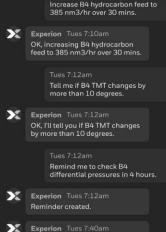




Enable process plant operators to work at an elite level of performance by using



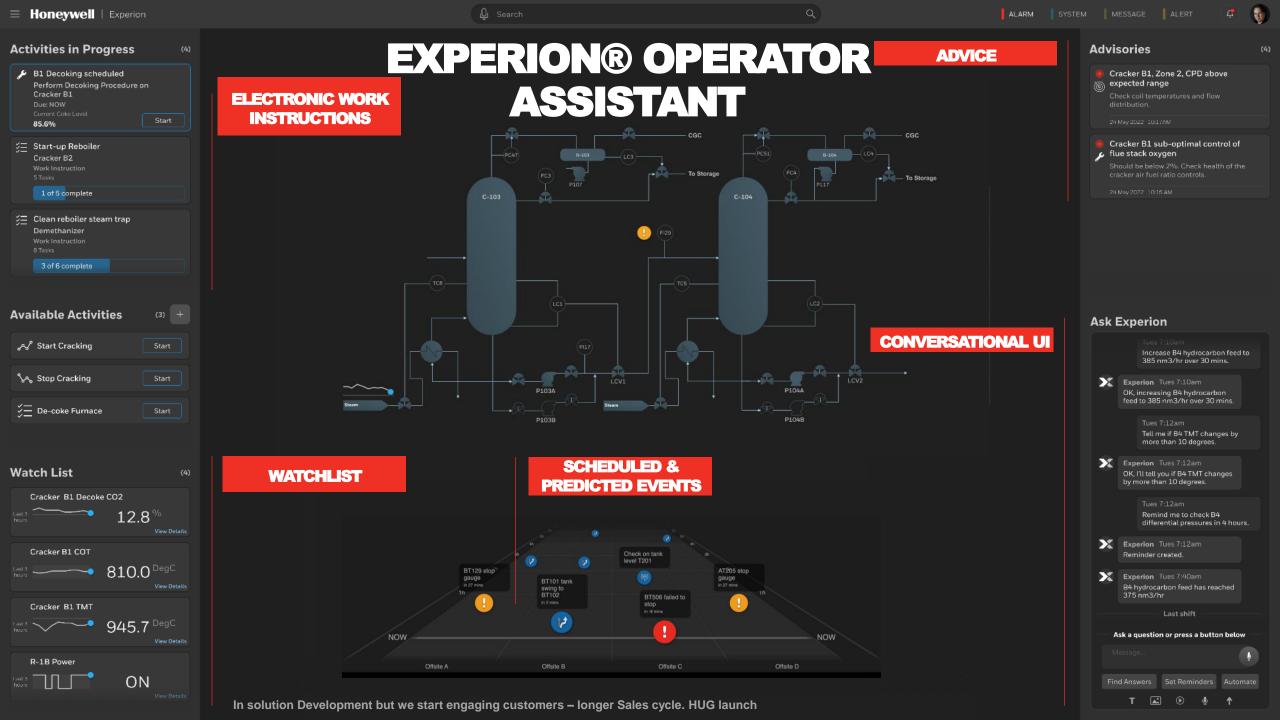




B4 hydrocarbon feed has reached

Last shift

Ask a question or press a button below



# TYPICAL OPERATOR TASKS

COMMUNICATE WITH FIELD **COMMUNICATE WITH** FIELD & CONTROL TEAM Monitoring Event/Alarm response Investigate / troubleshoot Logging and recording **Operator Action** View displays, loops, Event/Alarm response Review trends Accurate records and logs of alarms for anomalies and · Acknowledge the alarm Check related parameters production activities are deviations • Verify the trip **Visualinspection** essential. Check safety systems Check logbooks and SWIs • Assess the situation High Level Areas **MONITOR AND RESPOND ANALYZE REPORT** 

### EXPERION OPERATOR ASSISTANT VISION

High Level Areas

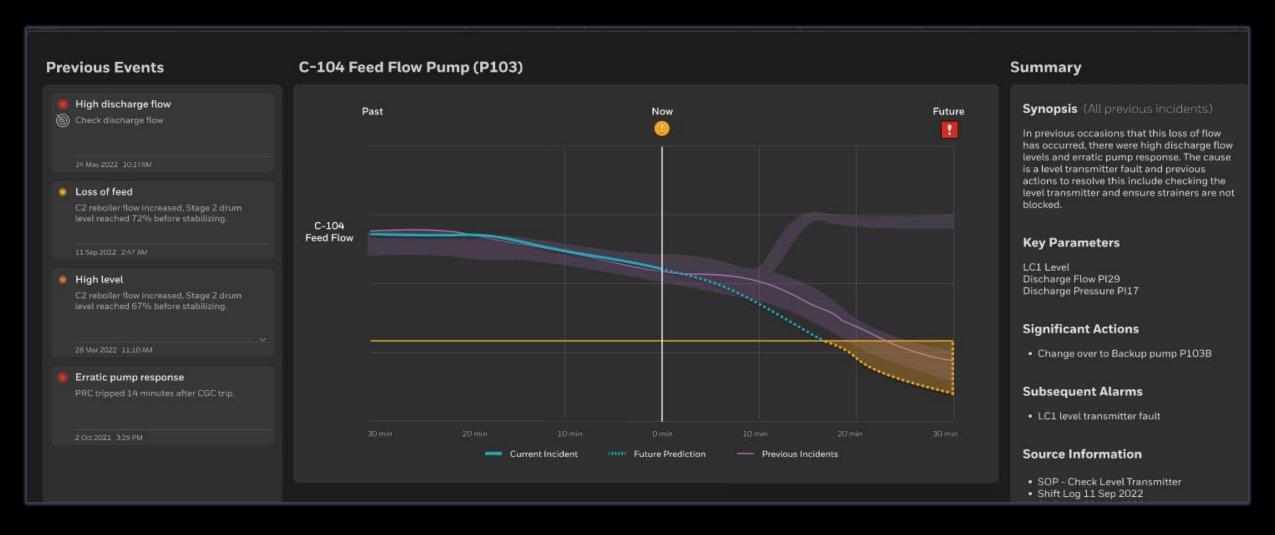
#### **COMMUNICATE WITH** COMMUNICATE WITH FIELD FIELD & CONTROL TEAM Event/Alarm response Investigate / troubleshoot Logging and recording Monitoring ✓ Get early prediction ✓ Auto logging ✓ Get step by step Alarm ✓ Get real time analysis **Assistant** Operator Assistant Supported Action ✓ Create watch lists to ✓ Automatic report ✓ Get real time & assistant monitor loops / tags generation. Delegate repetitive tasks explainable insights and ✓ Monitor APC ON/OFF to assistant though recommendations Manual work ✓ Monitor production KPIs **Electronic Work** reduction ✓ Get alerts **Decision support** Instructions / ProcOps ➤ Alarm assistance for Faster situation early career operator awareness > Faster actions

**MONITOR AND RESPOND** 

**ANALYZE** 

**REPORT** 

### ASSISTED TROUBLESHOOTING INVESTIGATION



- Automatically compile and present information for past incidents, and emerging situations
- Speeds up troubleshooting

### **LOOK AHEAD RUNWAY & FUTURE TRENDS**

### Look ahead Runway

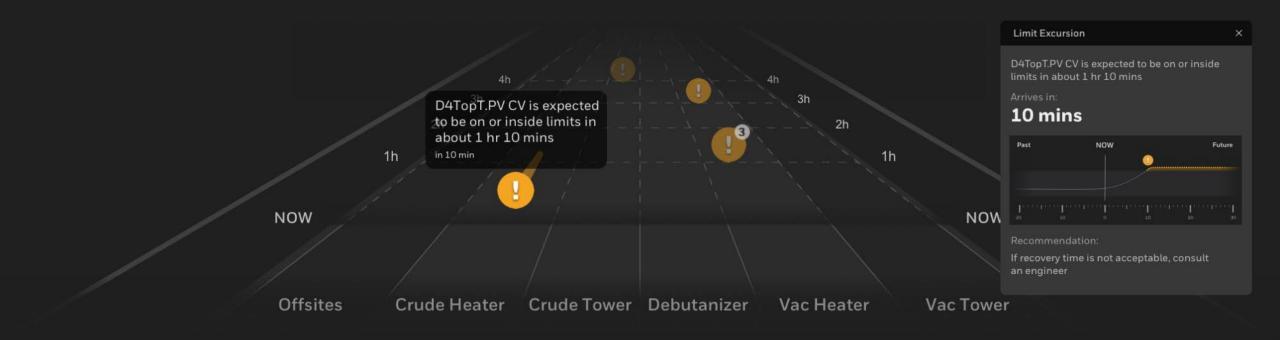
Unique approach for operators to visualize what's coming up, enable better situation awareness & proactive action. On a runway representing multiple units and on individual trends, the look-ahead display shows future predictions for items such as:

- Blending and Movement Events
- Alarms
- APC Guidance Events
- APC Process Value predictions on Trends
- + add events from your own applications



# CONTROL PERFORMACE LOOK AHEAD RUNWAY FOR OPERATOR TREND

Advanced Process Control (APC)



### **BLENDING AND MOVEMENT**

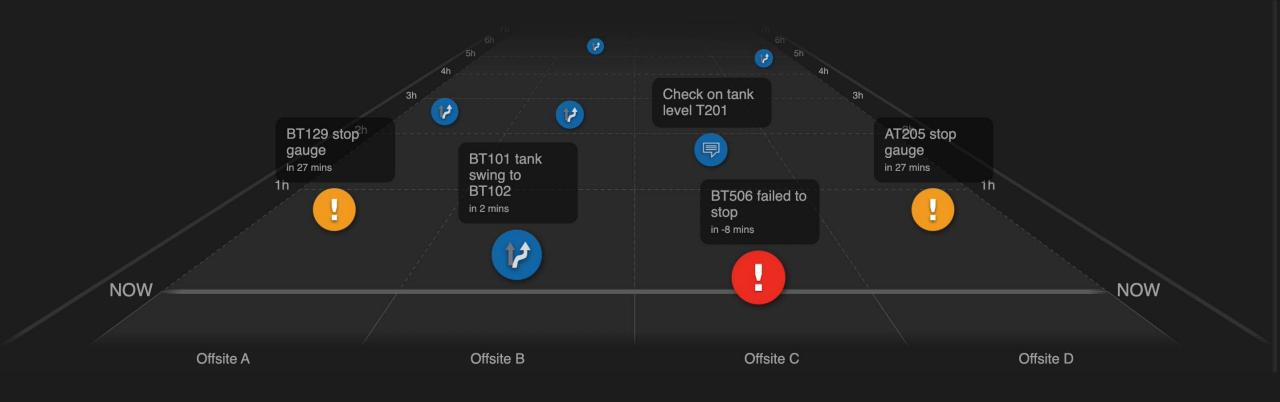
### **LOOK AHEAD RUNWAY FOR OPERATOR**

Blending and Movement (PBM)



### PREDICTIONS FOR OPERATOR

Scenario 1: Anticipate future actions that may require manual intervention (x100 speed)



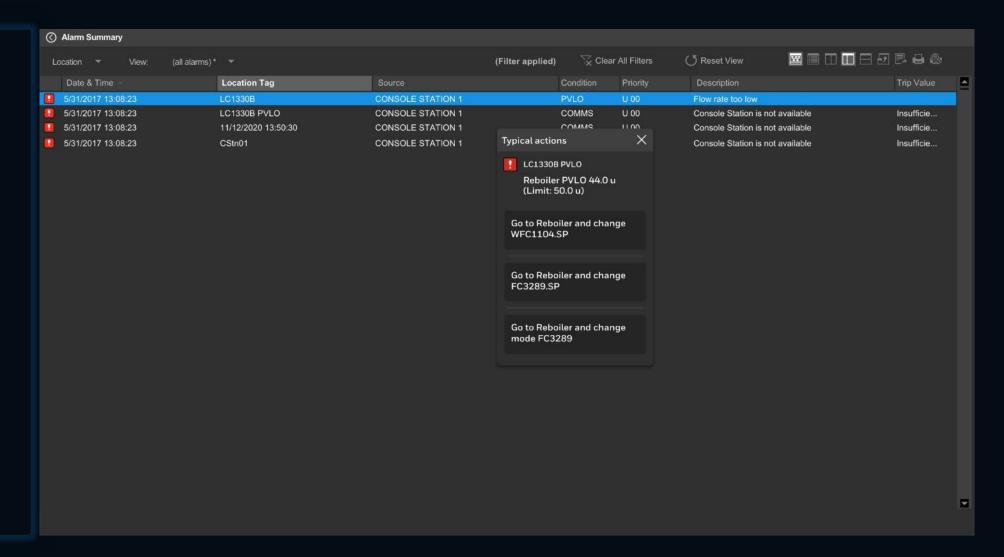
### **OPERATOR ALARM ASSISTANCE**

### Typical Action Alarm Assistance

Guidance and Specific Actions to Take with Alarms Based on Past Historical Actions. We use some analytic methods to mine historical data to find a similar pattern of alarms and the associated operator actions that led to the return to normal.

Like an auto-complete for operations, operators can choose from likely actions and then page callup and point selection can happen with a single click.

Helps inexperienced operators with likely correct response and helps experienced operators with speed of response







# HONEYWELL CONSULTING OFFERINGS

### **Pre-Feed Phase**

- Remote Operator Readiness Report (RORR)
- Autonomous Operations Philosophy (AOP)

### **Feed Phase**

- Remote Operations Center Design (ROCD)
- HMI Design: Interactions Requirements Analysis (IRA)
- Operator Role Complexity Analysis (ORCA)
- Remote Operations Competency Matrix
- Remote Operations Video Wall Design (VWD)

### **Operational Phase**

 RAO (Remote Autonomous Operations) Baseline study and Mentoring

# OUR CONSULTING IS ASM CERTIFIED

What is the Abnormal Situation Management Consortium?

The Abnormal Situation Management (ASM) Consortium is a group of companies that collaborate to improve industrial safety and prevent abnormal situations in complex manufacturing and process industries through research, guidelines, training, and consulting services.



### **HONEYWELL CENTRALIZED OPERATIONS - VISION**

